

NEWSLETTER

Dr Jill Krafft

At the end March 2014 Dr Jill Krafft is retiring and will be leaving the Practice. Dr Krafft has been an invaluable member of the Practice team and will be missed by staff and patients alike. We all wish Dr Krafft happiness for the future.

Patients who normally see Dr Krafft need not worry as their registration within the Practice will remain unchanged. You will be able to book an appointment with any of our Doctors but if you have a preference as to whom you would like to be your named GP, please let Reception know and we will do our best to accommodate your wishes.

We have also welcomed 2 new members of Staff. Susanne Packham has joined our nursing team and will see patients in the Treatment room for all aspects of nursing care as well as dealing with patients with minor illness and annual reviews. Deirdre Prower is a Nurse Practitioner who can see any patients with minor illness and is able to prescribe and sign her own prescriptions. She will be working alongside our Doctors dealing with patients with complex needs. Susanne works Tuesday to Friday and Deirdre works Monday, Wednesday and Friday.

PATIENT PARTICIPATION GROUP



There is still time to take part in the annual survey which is available at Reception and also on the Website.

Your views are important to us and if you are interested in joining our group please enquire at Reception.

New Chairs in the Waiting Areas

Following past surveys designed by our Patient Participation Group, it became apparent that patients did not like the fabric chairs in the surgery. Some patients had also expressed difficulty in recognising the red and blue waiting areas.

The Practice has therefore purchased new chairs with fully washable surfaces which are colour coded for each of the sub waiting areas. We are also re-covering some of the chairs from the consulting rooms.

REMINDER ABOUT TEXT MESSAGING/EMAIL CONTACT

If you are happy to be contacted by text message or email please ask at Reception for a consent form to complete.

APPOINTMENTS

Don't forget to sign up for online appointment booking and prescription ordering. For more information please ask at Reception.

**REMEMBER IF YOU CAN'T KEEP AN APPOINTMENT PLEASE CONTACT THE SURGERY TO CANCEL
THANK YOU**

SUMMARY CARE RECORDS

There have been changes in the way patient information can be shared. Summary Care Records is a method by which hospitals can have access to limited patient information which could be vital if someone was taken there unconscious.

The information is limited to Medication, Allergies and Adverse Reactions. This data is only able to be viewed by clinicians and every time anyone needs to view this, you will be asked for permission. The only time your permission may not be asked for would be in the case of you being unconscious and the situation was life threatening.

You can opt out of this if you want to and for more information please ask at Reception.

Care.data

There has been a lot written about this information in the Media. The information is collected by HSCIC and will contain medical details as well as NHS numbers and date of birth. No patient names will be given.

The data is extracted and will be used to help advances in health care based on needs identified.

If you do not want your data to be extracted, please ask at Reception for an opt out form.